

How to Get your Account Information via ART (Automated Response Teller)

Call: 694-7344; Option #1

Account Types:

- Share (Savings): 01 (main share), if you have more than one share please call the office for those account types.
- Draft (Checking): 51 (main draft), if you have more than one draft account they will go in sequential order. Ex. 52, 53
- Club Accounts: 42 – Holiday Club; 43 – Vacation Club; 44 – Tax Savers Account; Kids Club – 05
- Loans- 1, 2, 3, 4 (Please call the office for clarification on your specific loan type)

Main Menu:

- 01 – Transactions
- 02 – Balances
- 03 – Share Draft
- 04 – History
- 05 – Dividends
- 06 – Rates
- 07 – Other Options

04 History Menu

- 01 – Share Draft deposits
- 02 – Share deposits
- 03 – Share withdrawals
- 04 – ATM transactions
- 05 – ACH deposits
- 06 – ACH withdrawals
- 07 – Payroll Deposits

01 Transactions Menu

- 01 – Share to Share (Also to Share Draft or Club Account) transfer
- 02 – Share to loan transfer
- 03 Not an available option
- 04 Not an available option
- 05 – Check withdrawal from Share Account
- 06 – Transfer to another member
- 07 – Transfer to another member's loan

05 Dividends/Interest Menu

- 01 – YTD dividends
- 02 – YTD Interest Paid
- 03 – Prior year YTD dividends
- 04 – Prior year YTD interest paid
- 05 – Last dividend amount

02 Balance Menu

- 01 – Share Draft Balance
- 02 – Share Account Balance (This option includes club accounts as well)
- 03 – Loan Balance
- 04 – Certificate Balance
- 05 – IRA Balance

06 Rates/Services Menu

- 01 – Lobby Hours
- 02 – Drive Thru Hours
- 03 – Voice response hours
- 04 – Loan rates
- 05 – Savings rates
- 06 – Draft rates
- 07 – Certificate rates

03 Share Draft (Checking) Menu

- 01 – Cleared Drafts (checks)
- 02 – Deposits
- 03 – Cleared drafts (checks) by draft #

07 Other Options Menu

- 01 – Calculate loan payoff
- 02 – Loan amortization
- 03 – Re-order Checks
- 04 – Certificate maturity date
- 05 – Marketing Information
- 08 – Change Pin Number

**99 will replay menu options
will return you to the main menu**